

Computershare

Environmental Policy and Practices

INTRODUCTION

We believe that environmental responsibility is part of doing business successfully. Computershare is committed to acting in an environmentally friendly manner wherever possible and actively seeks to do so throughout our global business operations and activities.

We operate in many offices around the world, and each building draws on the environment through energy (heating, cooling, lighting, computers, equipment, etc.), resource consumption (paper, stationery, etc.), water usage, travel and waste generation.

OUR ENVIRONMENTAL MANAGEMENT COMMITMENTS

- > We will actively manage and aim to reduce our energy and water consumption
 - We will collect data to measure our consumption*
 - Where we have the necessary data, we will set targets to reduce consumption per Full Time Employee (FTE) over a period of time and report on our progress against these targets
 - Where we cannot access the necessary data, we will nonetheless take steps to reduce consumption
 - We will use green energy sources where it makes commercial sense to do so
- > We will actively manage and seek to reduce our waste production
 - We will collect data to measure our waste output*
 - Where we have the necessary data, we will set targets to reduce consumption per Full Time Employee (FTE) over a period of time and report on our progress against these targets
 - We will take positive steps to minimise waste in our daily operations
 - We will take full advantage of recycling opportunities wherever possible
 - We will always dispose of waste responsibly and in accordance with local legislation
- > We will actively manage and seek to reduce our use of paper
 - We will collect data to measure our paper consumption*
 - We will implement both technology and process initiatives to reduce our consumption of paper
 - We will use FSC approved paper in our office environments**
- > We will seek to manage and reduce our travel footprint
 - We will encourage employees and clients to make full use of technology to help reduce the need for travel, including flights, car and train travel

- > We will aim to use suppliers with good environmental records and a robust environmental policy
 - We will review suppliers' environmental credentials as part of our procurement processes
 - We will work with our main suppliers to understand and where commercially viable, implement the most environmentally friendly products, solutions and services
- > We will help to protect and maintain our local environments
 - We will work with local communities and authorities as required on environmental initiatives
 - We will undertake internal communications and initiatives to encourage our employees to respect and protect the environments in which we are based
- > We will comply with all relevant local legislation and regulation
- > We will educate, encourage and motivate employees to support all these aims
- > We will report on our environmental activities in a consistent and regular fashion
- > We will review this policy on a regular basis to consider additions or updates.

*Where possible. In shared buildings, rented buildings and some countries which are not open to environmental management, this is currently impossible. We will re-visit each location on a 12-monthly basis and implement data collection as circumstances change.

**Where possible. Not every country has access to FSC approved paper. We will re-visit supply chains and implement usage of FSC paper when possible in these countries.

OUR TRACK RECORD

We have already made significant progress in support of many of these aims. Key achievements over recent years include:

- > The setting up of eTree[®], a programme designed to encourage shareholders to receive communications electronically rather than via paper by planting a tree when they make the switch. To date, nearly five million trees have been planted
- > The implementation of an Impact Management System to capture data on our energy, water, waste and travel
- > The setting of environmental reduction targets for four of our largest global offices
- > The investment in a multi-million pound energy efficient printer fleet designed to streamline necessary printing and track print data to enable more effective reduction programmes to be implemented
- > Introduction of an annual, global Green Office Challenge to further our environmental aims and encourage staff participation
- > The removal of bins under desks in offices and the introduction of central waste disposal areas to encourage recycling

FUTURE ACTIVITIES

Each year, we set over-arching environmental objectives which we work towards during the year and report on via our Annual Report. We aim to continue to make significant progress in each of our policy areas via these objectives.

ON-GOING COMMITMENT

Computershare takes its environmental responsibilities very seriously and is committed to remaining an environmentally responsible company, continuing to explore, innovate and adopt processes, technologies and practices in support of this environmental policy.

A handwritten signature in black ink, appearing to read 'Stuart Irving', with a stylized flourish at the end.

Stuart Irving
President & CEO