

News release

Money Advice Scotland and Computershare offer free complex cases training for the advice sector

UK, 30 January 2020: The advice sector is to benefit from free Money Advice Scotland training courses thanks to funding from the largest third-party administrator of mortgages, Computershare Loan Services and its Charity Donations Fund.

The money charity has recently launched a new programme of training, and the funding will allow it to offer two rounds of its Complex Cases course free to its members.

The course provides an innovative and evidence-based approach to dealing with complex cases and offers experienced advisers the chance to consider rarer or unusual cases based on real scenarios.

Funding from Computershare to offer the course for free comes at a time when the complexity of cases advisers see daily continues to increase. The course will allow advisers to become better equipped to manage the challenges this brings.

Yvonne MacDermid, CEO at Money Advice Scotland, said: "We're thrilled to be able to offer this course free to our members. We know how complex some cases have become, and this training will better equip advisers to work through the increasing complexity and difficulty of problem debt.

"Most importantly, people in debt will benefit from getting advice from advisers who have had experience of breaking down difficult cases."

Andrew Jones, CEO at Computershare Loan Services, UK, said: "We're really excited to be able to help Money Advice Scotland with this course, which will provide much-needed support to money advisors dealing with complex and unusual consumer debt cases.

"Money Advice Scotland plays a crucial role in helping people overcome difficulties with money and build sound financial futures for themselves."

Complex Cases is part of MASTrain. The free courses are to run on 5 February and 4 March with the possibility of more to be added.

The full programme of courses can be accessed by visiting <https://www.moneyadvicescotland.org.uk/mastrain-programme-201920>

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About Money Advice Scotland

Money Advice Scotland is Scotland's money charity. Our mission is to be the driving force towards financial wellbeing for the people of Scotland. We believe everyone in debt deserves to be treated fairly. Debt can happen to anyone and we understand how it can affect someone's life which is why we are always working towards securing fairer practices for people in debt.

We're also a membership organisation and provide training, events, and resources to the money advice sector. We aim to ensure that money advisers have a platform to report social policy concerns via our evidence base and offer various other types of support for professionals in the money advice sector at a time when demand for advice is increasing.

Through our policy work, we strive to be a strong voice for consumers and people in debt by identifying detriment and acting on it. We help to improve people's financial capability by delivering workshops to schools, colleges, and workplaces across Scotland.

Find out more about our work at www.moneyadvicescotland.org.uk.

Computershare Loan Services

Computershare Loan Services is a leading international third-party mortgage service provider. We currently administer around £100 billion of assets globally and support hundreds of thousands of customers throughout the lifecycle of their loans. We apply our expertise, experience and advanced technology to provide insight and a variety of mortgage services, including loan administration and the management of large volumes of complex data, to help mortgage lenders and investors optimise the performance of their portfolios within a highly regulated environment. Computershare Loan Services is part of the Computershare group of companies.

For more information, visit www.computershare.com