

News Release

Date:	Monday 5 December 2016
Subject:	Computershare releases “futureproofed” online mortgage customer service platform

Bristol, Monday 5 December 2016 – Computershare’s new online mortgage customer service platform is “futureproofed” and ready to grow with the needs of its clients, the UK’s largest servicer of outsourced mortgages has announced.

The financial services company’s mortgage servicing arm, Computershare Loan Services, has now released ‘iConnect Online’: a new system that allows UK borrowers to access and alter their information as well as make payments towards their mortgage via the web.

Andrew Jones, Chief Executive Officer at Computershare Loan Services, said: “Computershare prides itself on technology innovation and I’m delighted that we have been able to apply the full extent of our company’s expertise and experience in creating iConnect Online.

“As ever we have ensured that our service can be fully tailored to the identities and needs of each client, ensuring their brand remains strong and visible – and their customers have a seamless experience when using the platform.

“We’ll continue to invest in digital channels to improve and personalise customer experience in an industry that has been historically slow to adopt change.”

Computershare Loan Services say that, as well as incorporating the current needs of users, such as compatibility with smart phones and tablets, iConnect Online has been “futureproofed” to be able easily to accommodate future technological developments.

In addition, the new system integrates high standards for payments security, and has been designed in line with internationally-recognised Web Content Accessibility Guidelines (WCAG 2.0) that help those with disabilities use the site.

Computershare Loan Services administers more than half of all outsourced mortgages in the country.

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Notes

1. For high resolution images of spokespeople, visit <http://cpu.vg/spokespeople>.

About Computershare Limited (CPU)

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, mortgage servicing, proxy solicitation and stakeholder communications. We also specialise in corporate trust, bankruptcy, class action and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 16,000 employees worldwide.

For more information, visit www.computershare.com.