

News Release

Date:**Subject:**

Fitch reaffirms Computershare Loan Services' high ratings, citing approach to technology and operational efficiency

Skipton, [11 April 2019] – Fitch has again reaffirmed Computershare Loan Services' high rating, citing the company's approach to technology and operational efficiency in its latest report.

By re-assigning the company UK Residential Primary and Special Servicer Ratings of 'RPS1-' and 'RSS2+', Fitch has again given Computershare Loan Services the joint highest rating of any UK third-party mortgage servicer.

Andrew Jones, Chief Executive Officer at Computershare Loan Services, said: "This rating again reflects our long-standing status as the best-rated and largest mortgage servicer in the UK – and the increasing benefits of being part of a global servicing operation.

"Our continued focus on technology is enabling us to improve our operation every year – particularly when combined with a well-trained and committed workforce that is always able to go the extra mile for our clients and their customers."

In the report, Fitch praised the Skipton-headquartered company's 'three-lines-of-defence risk management framework, which is industry best practice' and its 'well documented' policies and procedures.

The agency also cited Computershare Loan Services' 'thorough and comprehensive internal audit reports' and 'comprehensive training plan with a wide range of courses available for staff' as well as its 'robust primary servicing procedures with automated systems' that allow for 'operational efficiency.'

The report also referred to 'timelines for handling written correspondence' that 'compare well with UK rated peers' and 'robust oversight of third party suppliers' that 'includes a dedicated team carrying out regular reviews, providing documented feedback with issues tracked through an action log'.

Computershare Loan Services is part of the Computershare group of companies, and administers around £100 billion of assets globally, supporting hundreds of thousands of customers throughout the lifecycle of their loans.

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Notes

1. For high resolution images of spokespeople, visit <http://cpu.vg/spokespeople>.

Computershare Loan Services

Computershare Loan Services is a leading international third-party mortgage service provider. We currently administer around £100 billion of assets globally and support hundreds of thousands of customers throughout the lifecycle of their loans. We apply our expertise, experience and advanced technology to provide insight and a variety of mortgage services, including loan administration and the management of large volumes of complex data, to help mortgage lenders and investors optimise the performance of their portfolios within a highly regulated environment. Computershare Loan Services is part of the Computershare group of companies.

About Computershare Limited (CPU)

Computershare (ASX: CPU) is a global market leader in transfer agency and share registration, employee equity plans, mortgage servicing, proxy solicitation and stakeholder communications. We also specialise in corporate trust, bankruptcy, class action and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 12,000 employees worldwide.

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